

**Process Id# :: 1524**  
**Process Name :: Changing Business E-mail Address on HRMS**  
**Date Last Updated :: 13/11/2019**

**Description ::**

This is the process for changing a business email address on HRMS. This is to ensure that any correspondence is issued to the business email address that the officer has access to.

**Article 30 Process as carried out by the NSSO as a processor on the instruction of the PSB ::**

As required under Article 30 (2) of the GDPR ::

Data Stage	Process - 6.1.6 Changing Business E-Mail Address on HRMS	Owner	Storage Location	Personal / Sensitive Data	Data Items
Data Capture	1 Following process 6.1.1 or 6.1.14; If case not already raised, PCCM Advisor raises case on CMS	PCCM	CMS	Personal	Name, PPSN
Data Usage	2 PCCM Advisor attaches email to case notes, if request received by email	PCCM	CMS	Personal	Name/PPSN/DOB/ Business Email Address/Manager's Name
Data Usage	3 PCCM Advisor updates email address on HRMS.	PCCM	HRMS	Personal	Name, PPSN, Email Address
Data Transfer	4 PCCM Advisor sends notification to officer confirming update	PCCM	CMS	Personal	Name/Email Address/Manager's name
Data Retention	5 PCCM Advisor closes case	PCCM	CMS	Personal	Name/PPSN